

Firmware Upgrade Guide for Mac

If you purchased the Artisul D16 Pro, please check the serial number (S/N) which is found at the back of the product.

For Serial Numbers that start with “I”

1. Mac Driver 7.1 (2020/03/18): You can install this version directly and no other action is required.
2. Mac Driver 8.2 (2020/03/18): Before installing this version, you need to update the firmware using a computer using a Windows operating system. Once updated, your D16 Pro will now be compatible with the Mac 8.2 version.

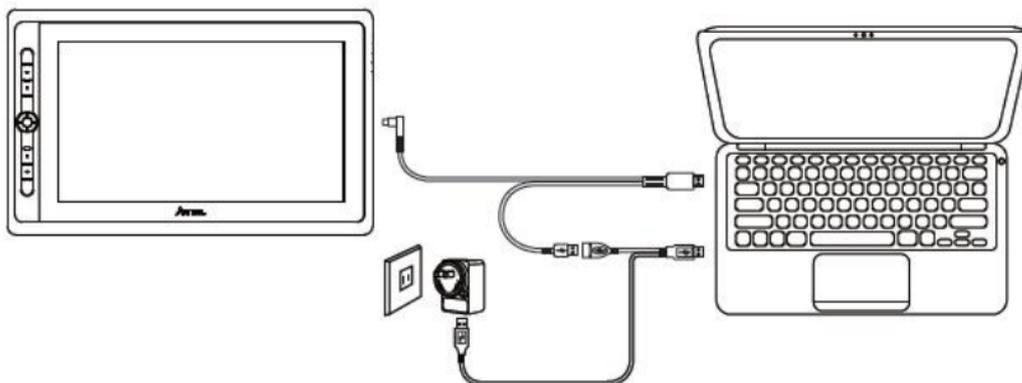
For Serial Numbers that start with “J”

You can install the Mac 8.2 version directly and no other action is required.

Thank you for your support with Artisul!

How to upgrade the firmware?

- 1、 Before installing the latest driver of Artisul D16PRO, you need to uninstall other driver of similar products, including the old driver of Artisul brand.
- 2、 Before installing, you need to connect your Artisul product to the computer.



- 3、 Download D16Pro firmware upgrading tool from www.artisul.com

Support→Download drivers→D16Pro

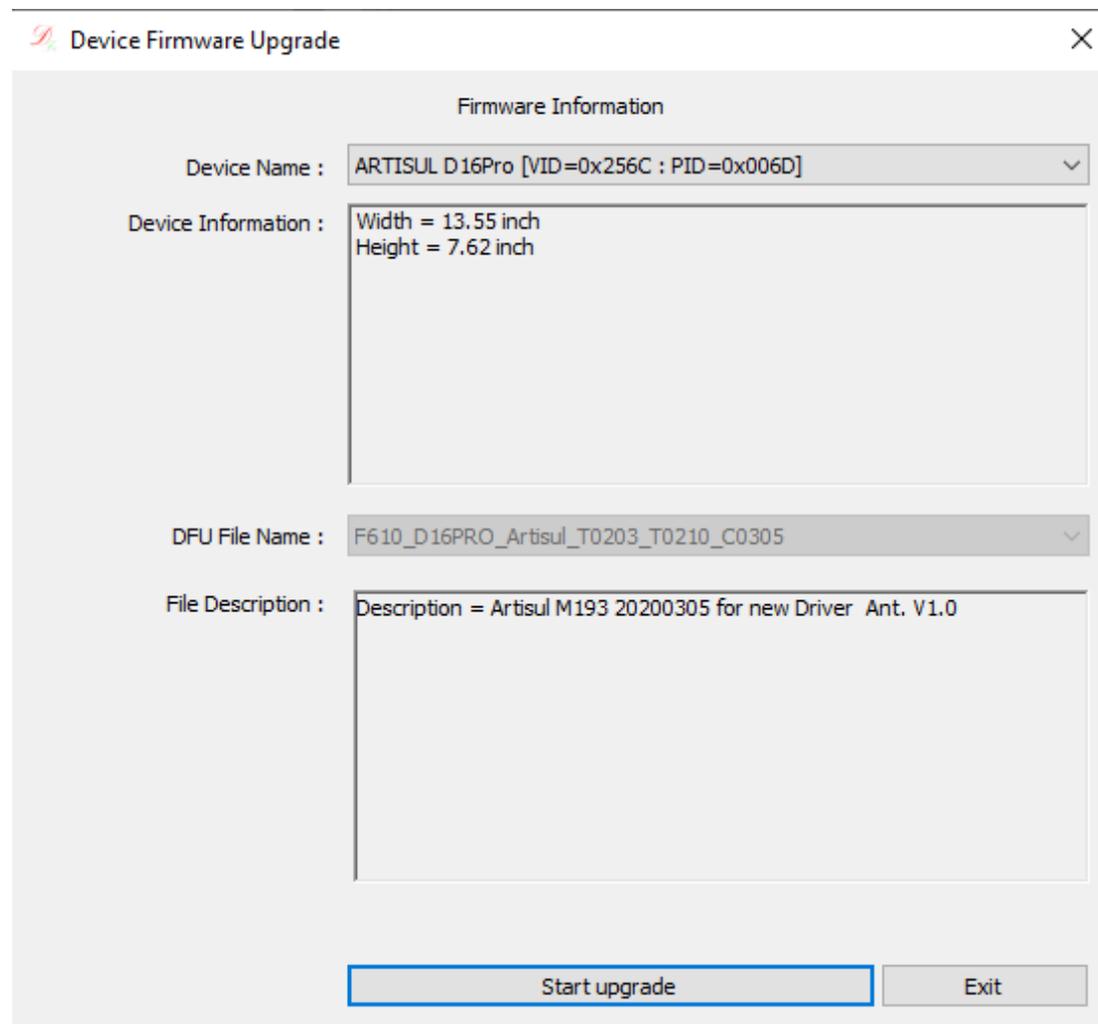
4、 Open Firmware file after download.



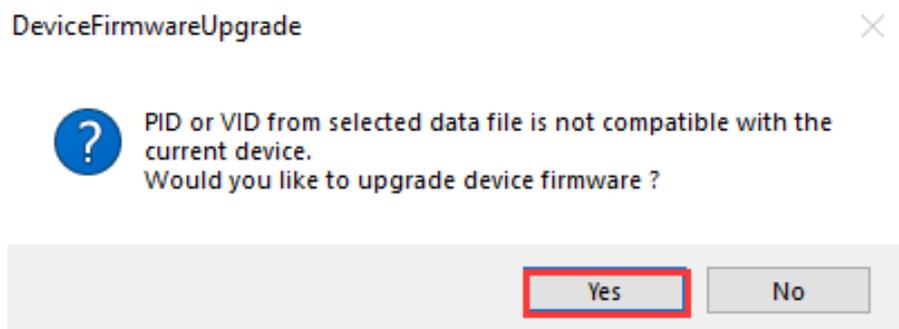
5、 Double click PenatesDeviceFirmwareUpgrade.exe

Name	Date modified	Type	Size
DeviceFirmwareUpgrade	5/3/2020 9:46 am	Application	1,775 KB
F610_D16PRO_Artisul_T0203_T0210_C0305.PDFU	7/3/2020 5:07 pm	PDFU File	49 KB
read me	17/1/2020 11:34 am	Foxit Reader PDF ...	326 KB

6、 Click Start upgrade command after confirmed the tools was found Artisul device.

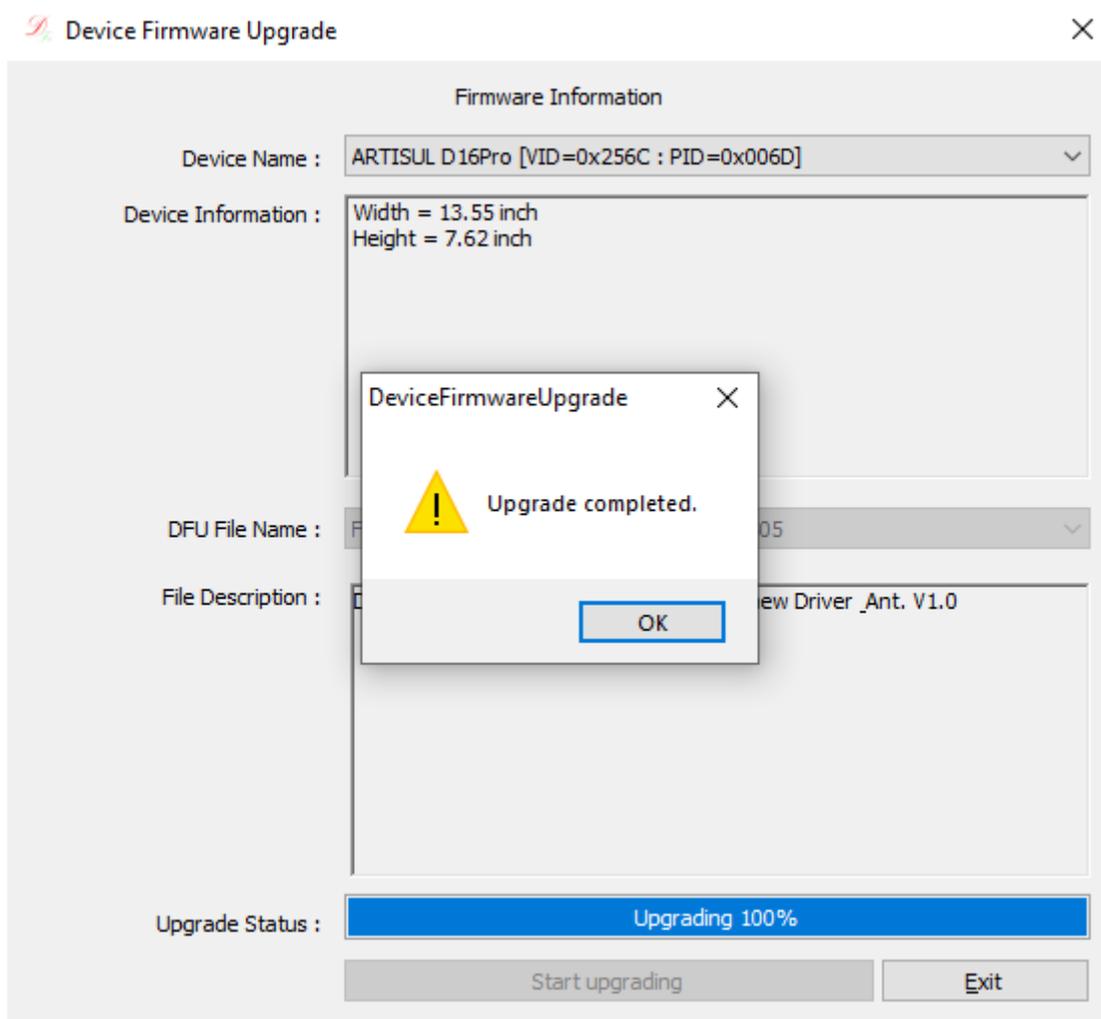


7、 Click Yes button.



8、 D16pro will upgrading firmware.

9、 Firmware upgrading completed after 100% rate of progress.



10、 The firmware upgrading was finished right now.

11、 Install mac driver 8.2 to start using D16Pro